

'Croeso'

The Welsh word for welcome and we hope that you will experience the warmest of welcomes during your stay with us.

In this folder you will find information about the hotel and, of course, you can always dial 0 to phone reception if you would like any other information.

The Snowdonia National Park offers a wide variety of activities for everyone and we invite you to browse through our 'what to do' and 'where to go' tourist information leaflets found in the vestibule at the bottom of the main staircase. You will also find a collection of maps and suggested walks in The Library. Our staff have great local knowledge and are always willing to help with suggestions of places to go and things to see.

Wi-fi is complimentary and enabled throughout the hotel and if you do not have your laptop or i-pad with you, we have a dedicated complimentary computer terminal in The Library where you can browse the web or check your e-mails. The wi-fi log in password is on your welcome letter.

We hope you will be joining us for dinner but if you choose to make alternative arrangements we are happy to organise a taxi on your behalf and reception can show you the late entry to the hotel if you are going to be late back.

We hope you enjoy your stay at Penmaenuchaf Hall and if there is anything whatsoever you need - please ask!

*Mark Watson, Lorraine Fielding
and all the team at Penmaenuchaf Hall*

PENMAENUCHAF HALL

an Exceptional Country House Hotel

GUEST INFORMATION UNDER COVID-19 CONDITIONS

Alarm Call - Alarm calls can be programmed into the telephone.

Beach Towels - Beach towels are available from Reception if required. Please do not take bathroom towels to the beach.

Bedding - If you should require extra blankets, pillows or a hot water bottle, please contact reception.

Clock Radios - There is a clock radio in each room which has an alarm for your use.

Departure - Guests are respectfully asked to vacate their rooms by 11:30am on the day of departure. We are here to assist with help to bring your luggage from your room to your car - please phone Reception.

Dress code - We request that guests dress smartly for dinner.

Flowers, chocolates, champagne - If you would like a bouquet of flowers, box of chocolates or bottle of wine delivered for a special occasion please advise Reception and we will organise it for you.

Hairdryers - There is a hair dryer in a black bag in your wardrobe.

Iron and Ironing Board - These can be found in your wardrobe.

Keys - Please leave your keys in the key box on the front desk when you go out.

Late Return - If you are going out for the evening and do not intend to return before 11.00pm, please ask at reception for late entry instructions

Menus - Menus are available for lunch and dinner. A vegetarian choice is included every day for each course of the menu. Special dietary requirements can usually be catered for. Please inform us and we will do our best to comply with your diet.

Room Fridge - All bedrooms are equipped with an empty refrigerator.

Photocopying - Secretarial - We have a photocopier on the premises and would be pleased to receive your instructions for any office service required. Secretarial services are also available. This is all subject to COVID-19 measures.

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Continued...

Picnic Boxes - If you are exploring the local area we would be pleased to provide you with a packed lunch. Please place your order with Reception the night before.

Room Service - Room service is available from 8.00am to 11.00pm and the menu can be found in this folder. Continental breakfast order forms are in this folder and should be completed and handed to Reception by 9.00pm.

Stationery - If you require stationery supplies, please let us know. We can post your letters and cards for you and supply stamps.

Taxis - Memory dialling has been programmed into the telephone. If you need assistance, Reception will be pleased to help.

Tea and Coffee - Tea and coffee making facilities are provided in your room and further supplies are available upon request.

Television

There is a remote controlled colour television in each bedroom. All televisions have been pre-programmed and the channels can be accessed by selecting with the TV remote control.

Valuables

We cannot accept responsibility for valuables left in your room. Please bring them to reception, they will be placed in a sealed plastic bag and we will then deposit them in the hotel safe for the duration of your stay.

Wet Clothing

Limited drying facilities are available for wet clothes and muddy boots in the outdoor boiler room subject to space whilst COVID-19 measures are in place - please ask Reception for assistance. Outdoor wear and fishing tackle can be left adjacent to the reception office.

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SOME USEFUL INFORMATION

Breakfast

Monday to Saturday 8.00 - 10.00am

Sunday & Bank Holidays 8.30 - 10.00am

Continental breakfast can also be served in your room at these times, please order the night before.

Lunch

Monday - Saturday 12.00 - 2.00pm

Sunday 12.00 - 2.30pm

Packed lunches can be supplied, please order the night before.

Dinner

Monday - Saturday 7.00 - 9.30pm

Sunday 7.00 - 9.00pm

Reception Dial 1

Night Emergency Dial 2

Outside Line Dial 9

Late Return to Hotel

Please make arrangements at reception if you are returning after 11.00pm.

Fire Precautions

Please read the instructions displayed in your room.

There is usually a fire practice at 11.30am each Monday.

Departure

Please vacate your room by 11.30am.

Please do not forget to hand your key to reception when leaving.

Special Notice

As you may be aware, Penmaenuchaf Hall has an important bat roost. It is home to five different types of bats including the endangered Lesser Horseshoe bat. In the summer months, during the evening and night, these friendly creatures are leaving their roosts in the lofts and going out in search of food. They may, inadvertently or being inquisitive, come into the corridors / reception rooms or even your bedroom. Don't be alarmed! They do not get into peoples hair, they do not suck blood, they can see and will eventually fly out again. It is considered an honour at Penmaenuchaf Hall if you should be visited by the Lesser Horseshoe. Further information is available at reception on bats and their habitat.

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YOUR WEDDING AT PENMAENUCHAF HALL

Marriages are not just made in heaven but here at Penmaenuchaf Hall Hotel!

The Hotel is licensed for Civil Wedding ceremonies and our choice of wedding packages is unrivalled, offering alternative menus within a wide price range. Food and flowers, cake and champagne, we will take care of it all.

We offer an especially attractive accommodation package to long-distance guests who wish to stay the night before or afterwards. Indeed, one of our Deluxe suites would make an excellent start to any honeymoon.

Most important of all, we understand how important it is to ensure a perfect day in every way. Our brides are blissfully free to concentrate on the creation of life-long happy memories, knowing that the vital organisation of the details is in safe hands.

More information can be found in our wedding pack on the Weddings and Civil Partnerships page of our website at www.penhall.co.uk.

MEETINGS AND CONFERENCES

With its abundance of pleasing aesthetic qualities, Penmaenuchaf Hall is also able to boast all the practical and technical facilities required to make it an ideal location for your meetings and conferences.

We can offer any package to suit your individual requirements - be they for one day meetings or conferences, corporate entertaining, incentive weekends, brainstorming sessions or director-level interviews, with the opportunity of exclusive use for complete privacy.

To complement our conference facilities our award-winning Chef can offer a variety of menus, from the simple to the elaborate. He would be pleased to design a tailor-made schedule of meals and refreshments for your delegates. Our excellent cuisine can only enhance the success of your event.

Find more information on the Corporate Events and Conferences page of our website at www.penhall.co.uk.

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A Brief History

Today, Penmaenuchaf Hall stands within 21 acres of woodland and landscaped gardens, a mere fraction of its former size when the estate covered thousands of acres and included landmarks such as the Cregennan Lakes, the George III Inn and the wooden toll bridge in Penmaenpool.

A dwelling has stood on this site since the 16th century although records show it to be a small farmhouse, which was, known as Cliffe House. Bolton cotton magnate, James Leigh Taylor, around 1860, incorporated the original dwelling, now known as the West Wing, into the building design we see today.

The Leigh Taylor family crest can be seen above the main entrance and the initials JLT within the stained glass above the reception desk in the main hall.

The mansion was originally used as a summer and sporting residence and the land included parts of Penmaenpool, at that time an area of considerable importance. The George III, part of the estate, was a combination of a farm and hostelry with a ferry belonging to the Hall for the purpose of conveying wayfarers across the river Mawddach to the market town of Dolgellau.

Penmaenpool was noted at that time for shipbuilding and there were two flourishing yards employing skilled carpenters and draughtsmen. In these yards were built a number of what were then considered large vessels – barges, brigs and schooners. Once the railway was built, running through Penmaenpool, all was changed and not a trace of the busy yards or the clean little cottages of the workers can now be seen. For a greater insight into this part of history, please see the book ‘Sails Across the Mawddach’.

During all these events the only things that changed at Penmaenuchaf Hall were the views down to the estuary. The Hall remained in the same family, being passed down through the line of daughters, until 1975 when Major and Mrs Wynne Jones died within a short time of each other. The Hall stood empty and decaying until 1978 when Mr and Mrs Gavin Miller purchased the house as their private home.

Mark Watson and Lorraine Fielding bought the Hall in August 1989 and, after almost 2 years of planning and major refurbishment, Penmaenuchaf Hall opened as an Hotel in December 1991. See the photographic evidence of the development in our Library.